RapidVector®
WebTechnologies

FAQ

USER MANUAL

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1 Preface

This preface describes the document. The preface contains the following sections:

Section	Page
Purpose of this Document	3
Assumptions	3

1.1 Purpose of this Document

The purpose of this document is to provide the fundamental skills necessary to productively use the FAQ module. This document contains descriptions of definitions used in the system as well as in the document and a functional usage guide for the FAQ module. This document is designed to provide a comprehensive, step-by-step introduction to each of the functions of the FAQ module.

1.2 Assumptions

This guide assumes you are using a mouse. At times, based on personal need or circumstances beyond your control, you may need to use the keyboard.

It is assumed you are using a right-handed mouse, so the left button is the primary button. When asked to click or double click, you should use the left mouse button. If you are left-handed use the Control Panel in Windows to reverse the primary key to the right mouse button. Refer to the Microsoft Windows documentation for additional information.

The FAQ is clear and simple to operate. You do not need to learn several confusing concepts or possess any additional technical skills to work with the FAQ. Of course, you will need to be familiar with the graphical user interface and web browser. However, if you're not accustomed to working with a web browser, mouse, windows, icons, and the other elements of a graphical environment, refer to the tutorial or reference manual for your operating system.

2 About FAQ

FAQ is an abbreviation for **F**requently **A**sked **Q**uestion. It is an often a hypertext document containing common questions and answers for a particular website or topic. In Rapidvector FAQ module is for those who doesn't know javascript and would like to add / edit / delete question-answers. Admin can select different styles of FAQ from three available options. Admin can do settings for FAQs and enable print and search options.

The FAQ can work in two interfaces: **User Interface** and **Admin Interface**. In User interface, the user can view answers of questions. In order to create a FAQ you should have Admin rights.

3 Admin Interface

This chapter describes the **FAQ Module – Admin Interface** from the perspective of operational and functional use. **FAQ** is used to add question-answers on the website.

The chapter includes the following sections:

Section	Page
Add FAQ Module	6
Publish Module	7
Manage Module	7
Show in All Pages	8
Hide Module	8
Delete Module	8
Add FAQs	8
Home	8
FAQ	9
Settings	18

3.1 Add FAQ Module

To add the **FAQ** module to the website:

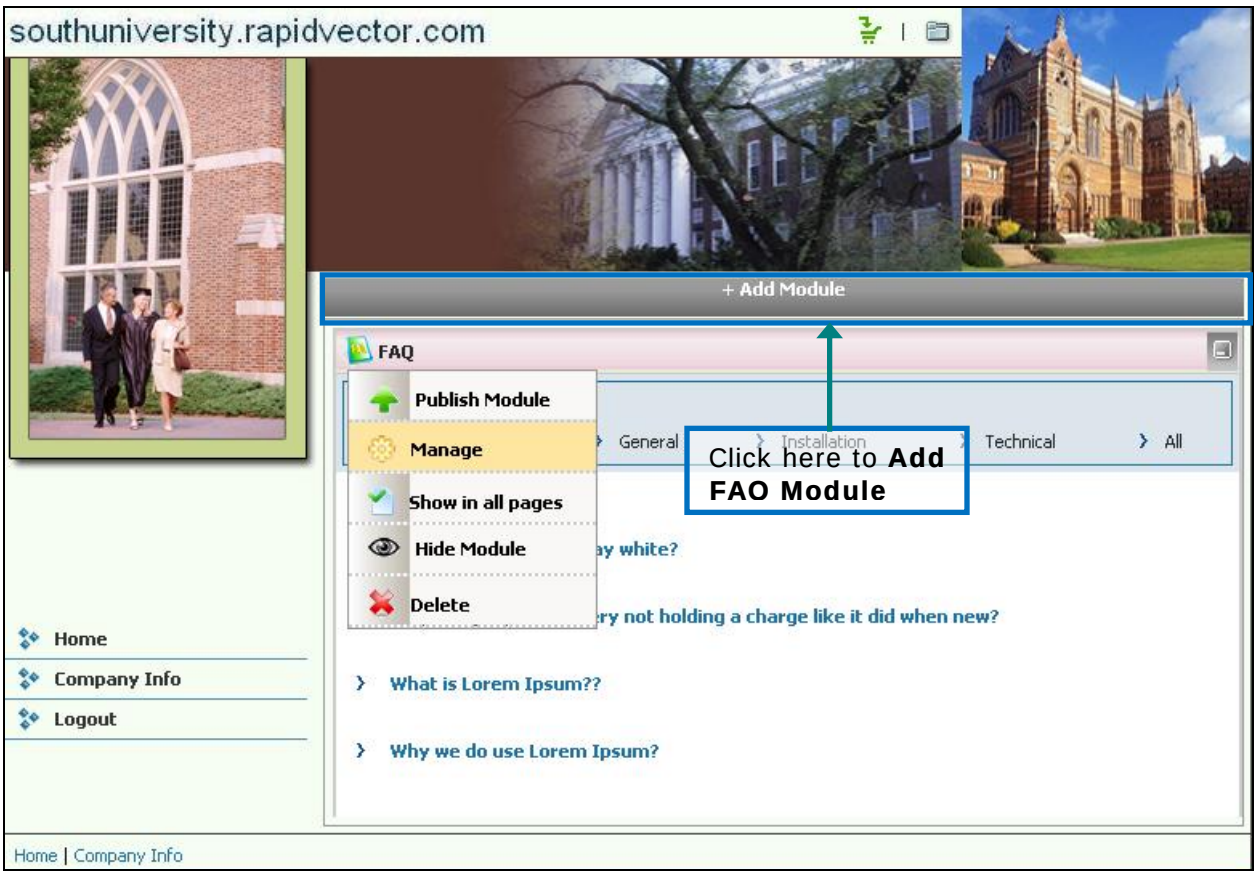


Figure 1 – Add Module

- Click on **Add Module** button. **Add Module** screen will open

Add Modules
Ecomm - Product Featured Listing
Ecomm - Product Featured Listing
Ecomm - View Cart
Ecomm - View Cart
Ecomm Wholesaler
Ecommerce Wholesaler
Ecommerce
Product catalog and Shopping cart module
Event Manager-RSVP
Manage even sponsor at one place and assign event with the sponsor
Create brochure for events
Check report of attendees
Manage contacts of attendees
FAQ
Administrator can select different style of FAQ from three available options.
Available categorization of FAQs
Click here to Add FAQ Module
Featured Article Listing
Featured Article Listing
Featured Listing
Featured Listing module is created for Real Estate package only. It will display all your featured property at the place where you add this module.
Find A Realtor®
Find A Realtor® is another module develop specially for real estate business broker. User can search for realtor located near to his city. Broker has to enter proper detail of their realtors.
Add

Figure 2 – Add FAQ Module

- Click on Add button next to FAQ to add the module to the page
- Once you add the module to the page, mouse-over on FAQ icon. Module Functions list will appear.

3.2 Publish Module

Click on Publish Module button from the dropdown list to publish module. Only once you have published the module, will it then be visible on the user side. After publishing the module Publish Module button will not be available in the dropdown list.

3.3 Manage Module

Click on Manage button from the dropdown list to edit module.

> **Note:**
> **Please refer to "*Section: 3.7 - Add FAQs*" for more details on adding new FAQ on the site.**

3.4 Show in All Pages

Click on Show in all pages button from the dropdown list. Module will be added to all page of the site. Click on button to reverse the effect.

3.5 Hide Module

Click on Hide Module button from the dropdown list. Module will be hidden. Click on button to reverse the effect.

3.6 Delete Module

Click on Delete button from the dropdown list to delete module from the site. **'Are you sure you want to delete this Module?'** message will appear. Click on **Ok** button to delete module other wise click on **Cancel** button.

3.7 Add FAQs

Click on Manage button from the dropdown list of **FAQ** module. **FAQ** screen will open. **FAQ** is divided into three simple steps:

- Home
- FAQ
- Settings.

3.7.1 Home

Home tab provides a brief introduction to what the FAQ Module is and what different features are available.

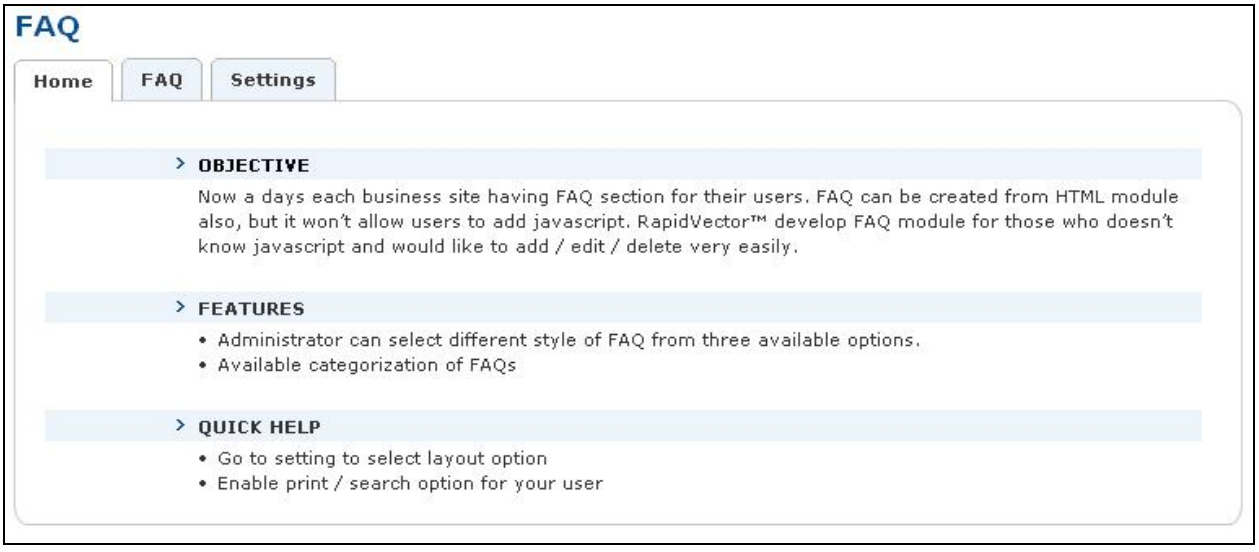

FAQ
Home
FAQ
Settings
OBJECTIVE
Now a days each business site having FAQ section for their users. FAQ can be created from HTML module also, but it won't allow users to add javascript. RapidVector™ develop FAQ module for those who doesn't know javascript and would like to add / edit / delete very easily.
FEATURES
• Administrator can select different style of FAQ from three available options.
• Available categorization of FAQs
QUICK HELP
• Go to setting to select layout option
• Enable print / search option for your user

Figure 3 – Home

3.7.2 FAQ

FAQ tab allows the admin to add a new question-answer and manage existing question-answer and category. You can perform the following functions from FAQ tab:

- Manage FAQ
- Add FAQ
- Manage Category.

3.7.2.1 Manage Category

Manage Category allows you to add, edit or delete FAQ categories. From **FAQ** tab select Manage Category button from the list. A list of all the FAQ categories will appear in **Manage Category** screen. You can perform the following functions from Manage Category:

- View Category List
- Add Category
- Edit Category
- Delete Category.

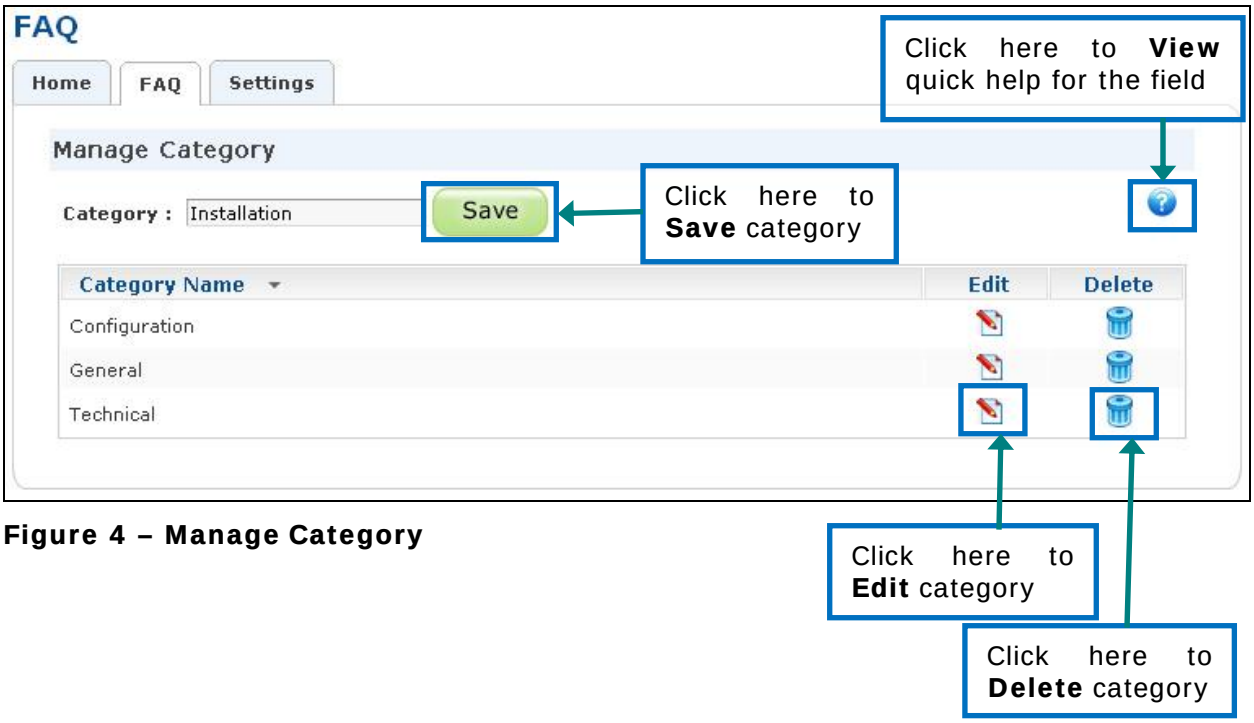
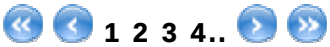


Figure 4 – Manage Category

View Category List

You can view list of the categories. From manage category screen you can add, edit, delete FAQ category. You can view category name and sort the list by clicking on category name header.

- **Pagination (Next – Previous):** When you add more than 10 categories, site shows number of pages at bottom of the screen. If number of pages are more than one, then it will appear  **1 2 3 4..** buttons to move around the pages. It will show viewing page at bottom of the page
  - Click on page number to go on particular page
  - Click on button to view the next page
  - Click on button to view last page
  - Click on button to go back to the previously viewed page
  - Click on button to go to first page
  - Alternatively. Enter the page number in **Go to Page** text box and click on button to go to particular page.

Add Category

From manage category you can add a new FAQ category.

- To add a new FAQ category, Enter **Category** name in text box. It is a **Mandatory** field
- Click on button to view quick help for the field
- Click on category name header to short the category list
- Click on button to add a new category in the list. **"Category saved successfully."** message will appear. Click on **Ok** button to add category.

Edit Category

Click on button provided for editing currently available FAQ category. The details of appropriate categories will appear in their respective fields.

- Make required changes
- Click on button to save changes.

Delete Category

Click on button provided for deleting the FAQ category from the list.

- **"Are you sure you want to delete this Category?"** message will appear
- Click **OK** button to delete the category otherwise click on **Cancel** button.

3.7.2.2 Add FAQ

Add FAQ allows you to add a new question-answer. From **FAQ** tab select

button from the list. **Add FAQ** screen will open.

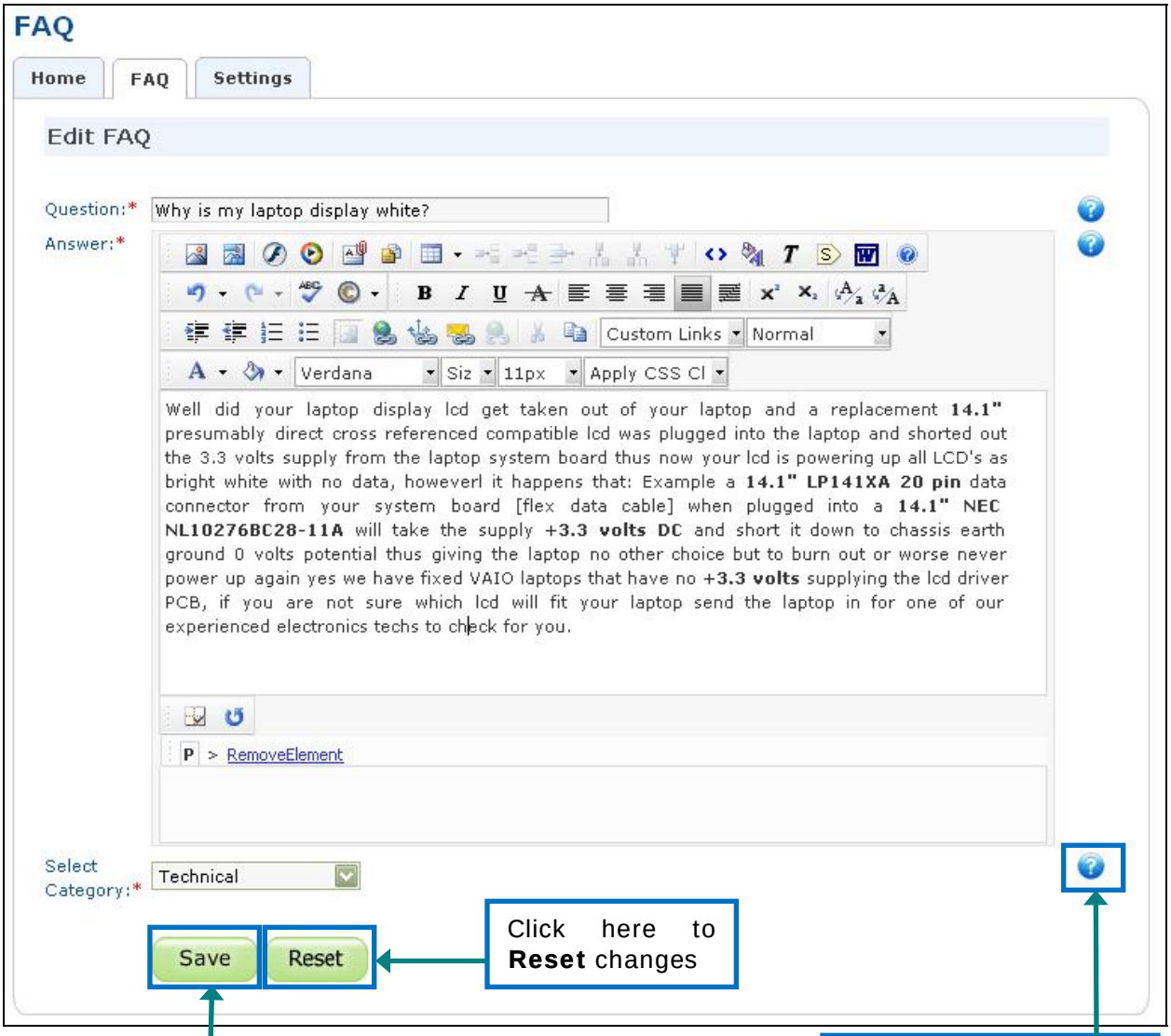

FAQ
Home
FAQ
Settings
Edit FAQ
Question:*
Why is my laptop display white?
Answer:*
Custom Links
Normal
Verdana
Siz
11px
Apply CSS Cl
Well did your laptop display lcd get taken out of your laptop and a replacement 14.1" presumably direct cross referenced compatible lcd was plugged into the laptop and shorted out the 3.3 volts supply from the laptop system board thus now your lcd is powering up all LCD's as bright white with no data, howeverl it happens that: Example a 14.1" LP141XA 20 pin data connector from your system board [flex data cable] when plugged into a 14.1" NEC NL10276BC28-11A will take the supply +3.3 volts DC and short it down to chassis earth ground 0 volts potential thus giving the laptop no other choice but to burn out or worse never power up again yes we have fixed VAIO laptops that have no +3.3 volts supplying the lcd driver PCB, if you are not sure which lcd will fit your laptop send the laptop in for one of our experienced electronics techs to check for you.
P > RemoveElement
Select Category:*
Technical
Save
Reset
Click here to Reset changes
Click here to Save changes
Click here to View quick help for the field

Figure 5 – Add FAQ

Field	Description	Field Type
Question	• Enter the question	Mandatory
Answer	• Enter the answer **Note:** **Please refer *"Section: 3.7.2.4 - Answer Editor Toolbar"* for more details on formatting answer.**	Mandatory
Select Category	• Select a category from the dropdown list **Note:** **Please refer *"Section: 3.7.2.1 - Manage Category"* for more details on managing FAQ Categories.**	Mandatory

- Click on button to view quick help for the fields
- Click on Save button to save the question - answer
- Click on Reset button to clear the data from all the fields.

3.7.2.3 Manage FAQ

Manage FAQ allows the admin to manage existing FAQ. From **FAQ** tab select Manage FAQ button from the list. **Manage FAQ** screen will open. You can perform the following functions from Manage FAQ:

- View FAQ Category wise
- Edit FAQ
- Delete FAQ.

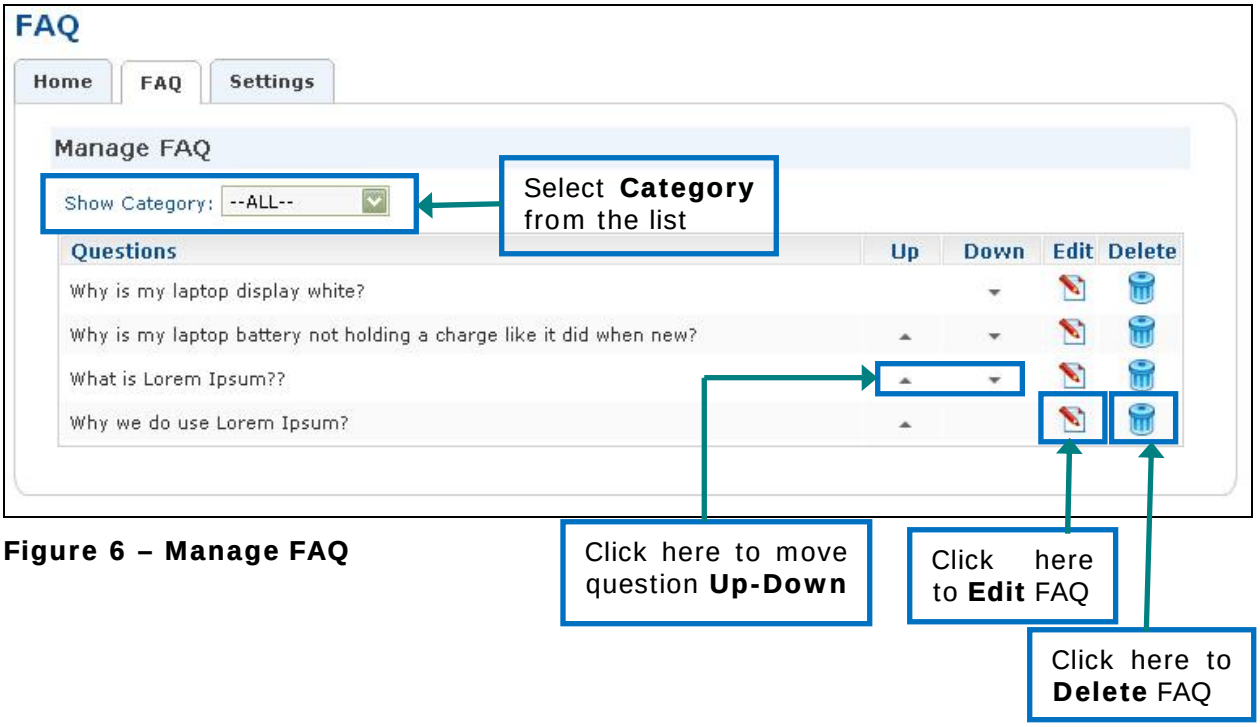
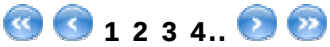


Figure 6 – Manage FAQ

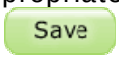
View FAQ List

You can view FAQ list category wise. Select category name from the **Show Category** dropdown list. FAQs of selected category will appear. By default all FAQs list will appear. Click on **Arrows** to move questions up-down.

- **Pagination (Next – Previous):** When you add more than 10 FAQs, site shows number of pages at bottom of the screen. If number of pages are more than one, then it will appear  **1 2 3 4..** buttons to move around the pages. It will show viewing page at bottom of the page
  - Click on page number to go on particular page
  - Click on button to view the next page
  - Click on button to view last page
  - Click on button to go back to the previously viewed page
  - Click on button to go to first page
  - Alternatively. Enter the page number in **Go to Page** text box and click on button to go to particular page.

Edit FAQ

Click on button provided for editing the FAQ. FAQ details will open in edit mode with details filled exactly same as when FAQ was created.

- Make appropriate changes
- Click on  button to update the changes
- Click on button to clear changed data from all the fields.

Delete FAQ

Click on button provided for deleting the FAQ from the list.

- **"Are you sure you want to delete this Question?"** message will appear
- Click **OK** button to delete the FAQ otherwise click on **Cancel** button.

3.7.2.4 Answer Editor Toolbar

You can write answers in editor. After writing answers you can format or insert object in the editor using toolbar.

Inspectors

Inspectors are the special tools used to provide extra information for who work with Editor in Edit mode. Currently, there are two modules shipped out-of-the box with the editor:

- **Tag Inspector:** It shows the path of the selected item (i.e. the DOM path of the current element). It also allows you to select the last (innermost) tag in the hierarchy and remove it using the **Remove Element** link
- **Properties Inspector:** It shows the relevant properties of the currently selected element. As a result, the user can quickly configure the element (e.g. set cell width, shading, image alignment, hyperlink, etc.) without the need to open dialogs.

Toolbar buttons Summary

Editor Toolbar has below different buttons and the dropdown list. Below table shows icon, description and shortcut keys for the functions.

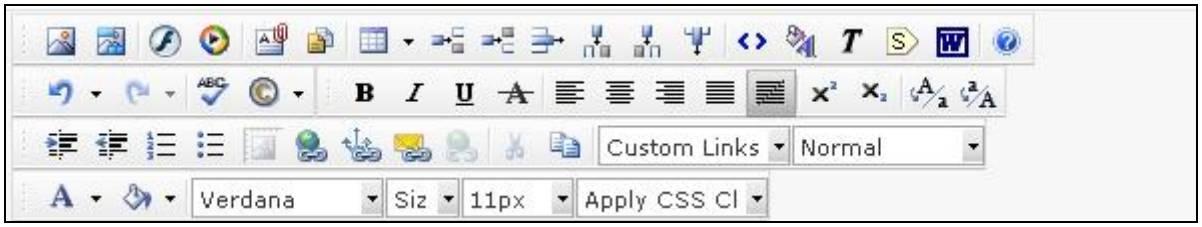
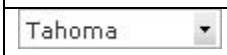


Figure 7 – Editor Toolbar

Icon	Description	Shortcut Key
Inserting Elements		
	Image Manager: allows you to insert, upload, create thumbnails and set image properties.	***Ctrl+M***
	Image Map Editor: allows you to create images containing one or more invisible regions which are linked to other pages, otherwise known as hotspots.	-
	Flash Manager: allows you to work with flash files to insert and upload animations.	-
	Media Manager: allows you to insert/upload media objects (AVI, MPEG, WAV, etc.) and set their properties.	-
	Document Manager: allows you to insert a predefined document at the cursor position into the editor.	-
	Template Manager: allows you to manage templates.	-
	Insert Table: allows you to Insert a table in the HTML Editor as easy as in Microsoft Word. Click on button and select the number of rows and columns you would like to create. The table is inserted at the cursor position.	-
	Insert Symbol: Click on button to show the dropdown list with the built-in special characters. Select a character to insert at the cursor position.	-
	Hyperlink Manager: allows you to create a hyperlink from the selected text, number or image. In the hyperlink dialog, you need to choose the type of link you want to insert: Hyperlink, Anchor or E-mail.	***Ctrl+K***
	Remove Hyperlink: allows you to remove hyperlink from the selected text, number or image. Select an image/text in a hyperlink, anchor or e-mail link and click on button to remove the link.	***Ctrl+Shift+K***
	Anchor: allows you to Anchor.	-
	Email Link: allows you to insert E-mail.	-
Custom Links	**Custom Link:** allows you to create a preset hyperlink on the selected text, number or image. Select the object you want link, select the link from the dropdown list to use.	-

Icon	Description	Shortcut Key
	Set Absolute Position: allows you to move an object (image, table or media) freely into the editor.	-
Formatting Text Appearance		
	Bold: Applies bold formatting to the selected text. Select the text and click on button to apply bold.	***Ctrl+B***
	Underline: Applies underline formatting to the selected text. Select the text and click on button to apply underline.	***Ctrl+U***
	Italic: Applies italic formatting to the selected text. Select the text and click on button to apply Italic.	***Ctrl+I***
	Strikethrough: Applies strikethrough formatting to the selected text. Select the text and click on button to apply strikethrough.	-
	Superscript: allows you to make text or numbers appear as superscript. When typing text, you can click on button to make the text that follows superscript. The button also works on selected text. Click on button again to switch to normal text typing.	-
	Subscript: allows you to make text or numbers appear as subscript. When typing text, you can click on button to make the text that follows subscript. The button also works on selected text. Click on button again to switch to normal text typing.	-
	Strip All Formatting: allows stripping all formatted text. Select text and click on button to strip all formatting.	-
	Strip CSS Formatting: allows to stripping CSS formatted text. Select text and click on button to strip CSS formatting.	-
	Strip Font Formatting: allows to stripping font element. Select text and click on button to strip font formatting.	-
	Strip Span Formatting: allows to stripping span element. Select text and click on button to strip span formatting.	-
	Strip Word Formatting: allows to stripping word formatted text. Select text and click on button to strip word formatting	-
	Convert Lower to Upper: Converts selected text to upper case. When typing text and select it, you can click on button to change the text to upper case.	-
	Convert Upper to Lower: Converts selected text to lower case. When typing text and select it, you can click on button to change the text to lower case.	-
	Font Color: Changes the color of the selected text. Select color from the pallet.	-
	Background Color: Changes the background color of the selected text. Select color from the pallet.	-
	**Font Type:** Sets the font typeface. Select font name from the dropdown list to change the font of the selected text.	-

Icon	Description	Shortcut Key
Size	**Font Size:** Sets the font size. Select font size from the dropdown list to change the font size of the selected text.	-
11px	**Font Real Size:** Sets the font size. Select font real size in pixel from the dropdown list to change the font size of the selected text.	-
Apply CSS Cl	**Apply CSS Class:** Applies predefined styles to the selected text. Select predefined CSS from the dropdown list to apply to the selected text.	-
Formatting Paragraphs and Lists		
Normal	**Paragraph Style:** Applies standard or predefined text styles to the selected paragraph. Click anywhere in the paragraph you want to format and select the preferred style from the dropdown list.	-
	Indent: Indents a paragraph to the right. This button indents a paragraph to the right. Each time this button is clicked, the paragraph is indented further to the right.	-
	Outdent: Decreases the paragraph indent to the left. This button works only if indent has been applied to a paragraph beforehand. To use this button, click anywhere in the paragraph you want to indent to the left and click on button.	-
	Left Alignment: Aligns the selected paragraph to the left. Click on button to align the selected paragraph to the left.	-
	Center Alignment: Aligns the selected paragraph to the center. Click on button to center the lines in the selected paragraph.	-
	Right Alignment: Aligns the selected paragraph to the right. Click on button to right the lines in the selected paragraph.	-
	Justified: Justifies the selected paragraph to the left and to the right. Click on button to justify the selected paragraph.	-
	Remove Alignment: Remove justified paragraph to the left and to the right. Click this button to remove justification of selected paragraph.	-
	Numbered List: Creates a numbered list from the selection. Select some text or place the cursor inside a paragraph and click on button to make the text a numbered list. Click on button again to turn the numbered list into a regular paragraph of text.	-
	Bulleted List: Creates a bulleted list from the selection. Select some text or place the cursor inside a paragraph and click on button to make the text a bulleted list. Click on button again to turn the bulleted list into a regular paragraph of text.	-
	Horizontal Ruler: Inserts a horizontal line (ruler). Click on button to insert a horizontal line below the cursor position.	-

Icon	Description	Shortcut Key
Working with Portion of Text		
	Spell Check: Launches either the AjaxSpellChecker. The spellchecker is a tool for checking spelling of the written text. You can check your spelling asynchronously and all your mistaken words will be highlighted inline. The context menu on every word gives you a quick and easy way to Change, Ignore or Add the word to a custom dictionary.	-
	Cut: Cuts the selected content and copies it to the clipboard. Click on button to cut selected text, image and/or table. The selected text or image is removed from the page and is stored in the clipboard for later use.	***Ctrl+X***
	Copy: Copies the selected content to the clipboard. Click on button to select text, image and/or table. The content is stored in the clipboard for later use. Note that only the last copied (or cut) item is stored in the clipboard. This tool is very helpful when you need to type the same text many times	***Ctrl+C***
General		
	Help: Shows help on the functionality of buttons. Click on button to open a window with a short description of each button, its functions and a keyboard shortcut if such is available.	-
	Redo: Redoes the last undone action. Click to redo the last undone action. Expand the dropdown list to select multiple actions to redo.	***Ctrl+Y***
	Undo: Disregards the last action. Click to undo your last changes. Expand the dropdown list to select multiple actions to undo.	***Ctrl+Z***
	Show / Hide Border: Shows/hides table borders. Toggles borders of all tables within the editor ON and OFF. The ON function works on tables with hidden borders.	-
	Repeat Last Command: Click to repeat the last action.	***F4***
	Select Module: allows you to add other modules. Select the module from the dropdown list to add.	
Others		
Ctrl + A	Selects the whole content of the editor (text, images, tables, etc.)	***Ctrl + A***

3.7.3 Settings

Settings tab allows the admin to set the look and feel of FAQ at user side. You can change the displaylayout of FAQ at user side, enable print and search option, show/hide modify date, show/hide category at user side, etc.

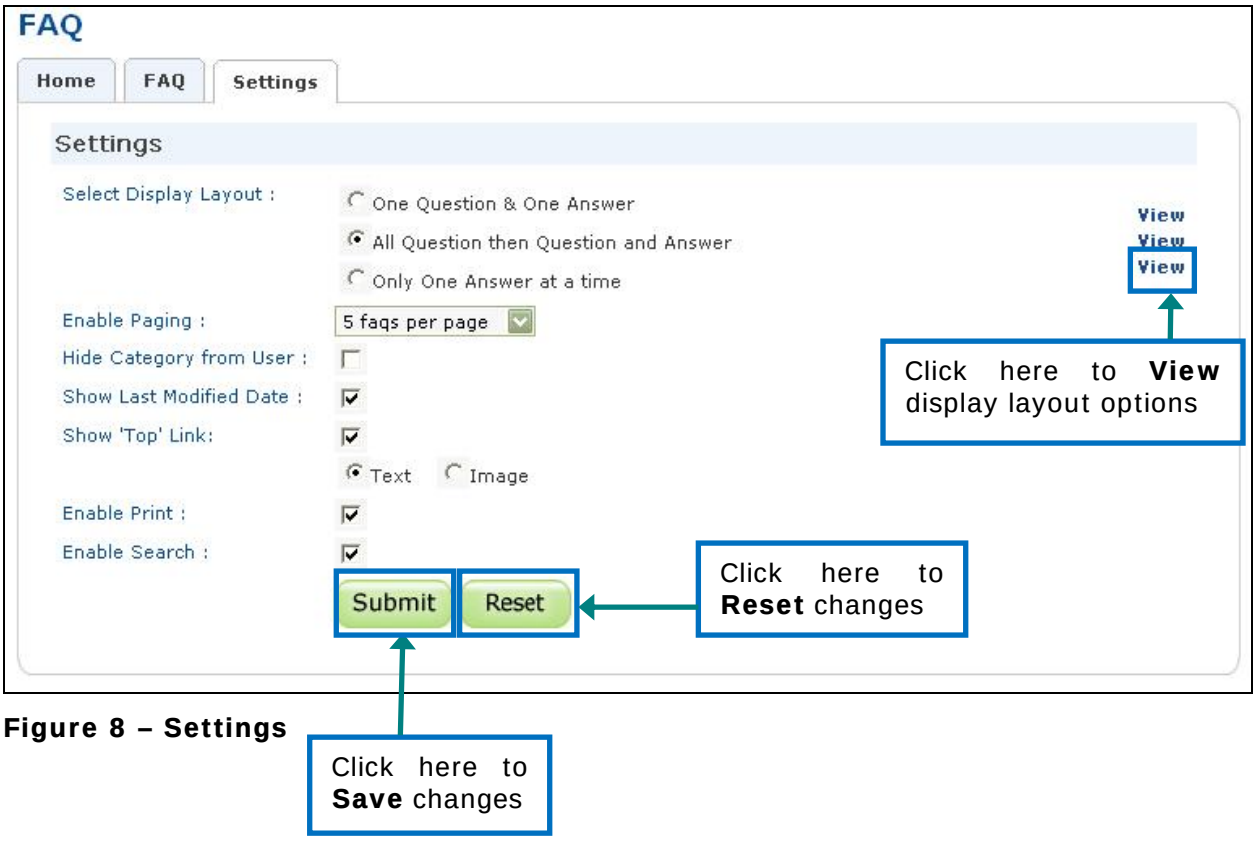


Figure 8 – Settings

Field	Description	Field Type
Select Layout	• Click on check box to select display layout of FAQ at user side • Options for display layout can be One Question & One Answer, All Question then Question and Answer, Only One Answer at a time • Click on **View** link to view preview of layout	Mandatory
Enable Paging	• Select number of FAQs per page from the given dropdown list	Optional
Hide Category from User	• Click on check box to hide category name at user side. By default category name will appear	Optional
Show Last Modified date	• Click on check box to show last modified date at user side	Optional
Show 'Top' link	• Click on check box to show **Top** link in FAQ at user side • You can add text or image as a top link to go to top of the FAQ	Optional

Text/Image	• Click on radio button to show text or image as a top link • If you will select **Image** than browse image option will appear **Note:** **This options will be available only if you have selected *Show 'Top' Link* check box**	Optional
Enable Print	• Click on check box to enable print option to users	Optional
Enable Search	• Click on check box to enable search option to users	Optional

- Click on

button to save the settings. **"Settings saved successfully."** Message will appear
- Click on

button to clear changes.

There are three display layouts of FAQ at user side as below:

One Question & One Answer

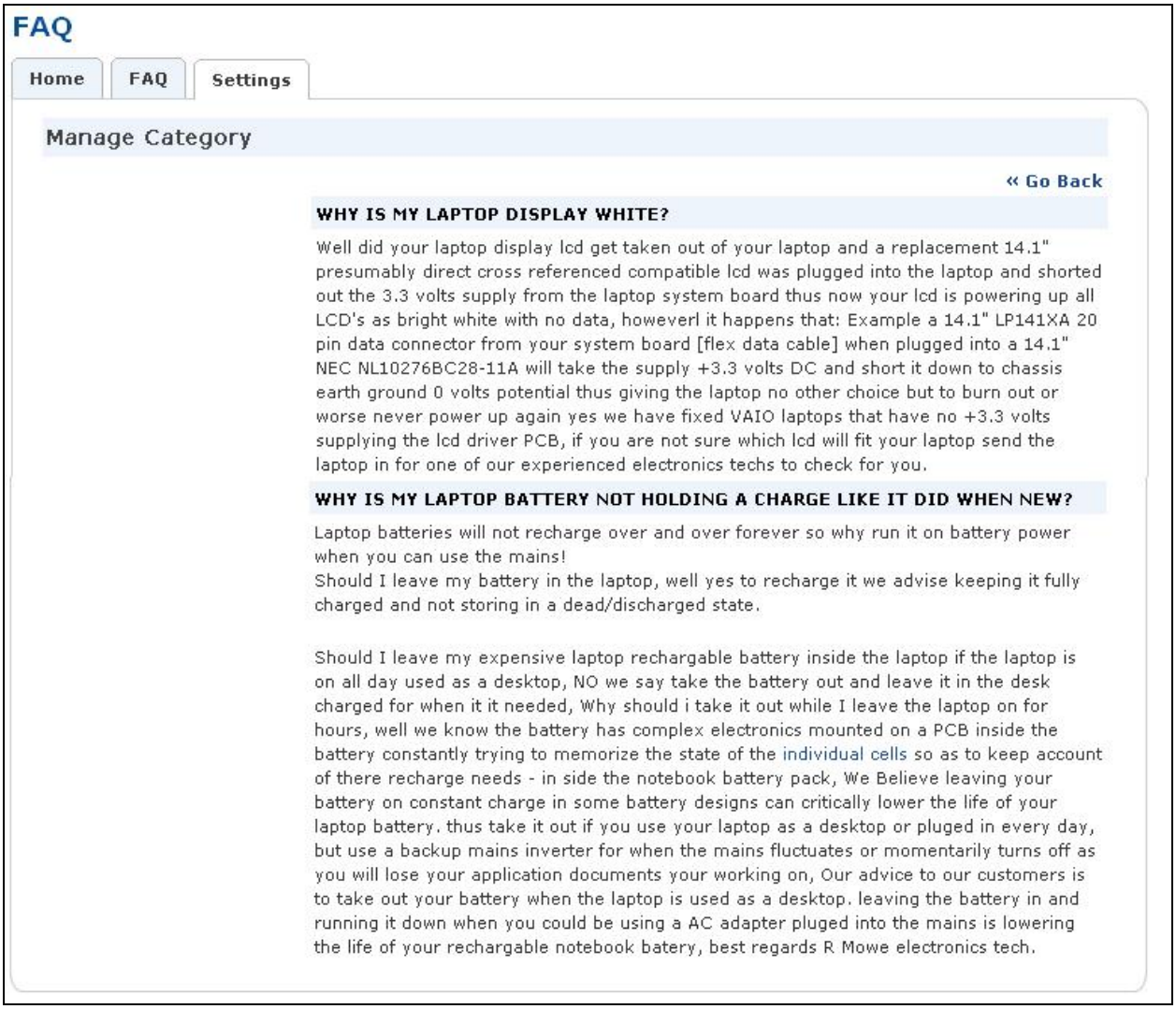

FAQ
Home
FAQ
Settings
Manage Category
« Go Back
WHY IS MY LAPTOP DISPLAY WHITE?
Well did your laptop display lcd get taken out of your laptop and a replacement 14.1" presumably direct cross referenced compatible lcd was plugged into the laptop and shorted out the 3.3 volts supply from the laptop system board thus now your lcd is powering up all LCD's as bright white with no data, howeverl it happens that: Example a 14.1" LP141XA 20 pin data connector from your system board [flex data cable] when plugged into a 14.1" NEC NL10276BC28-11A will take the supply +3.3 volts DC and short it down to chassis earth ground 0 volts potential thus giving the laptop no other choice but to burn out or worse never power up again yes we have fixed VAIO laptops that have no +3.3 volts supplying the lcd driver PCB, if you are not sure which lcd will fit your laptop send the laptop in for one of our experienced electronics techs to check for you.
WHY IS MY LAPTOP BATTERY NOT HOLDING A CHARGE LIKE IT DID WHEN NEW?
Laptop batteries will not recharge over and over forever so why run it on battery power when you can use the mains!
Should I leave my battery in the laptop, well yes to recharge it we advise keeping it fully charged and not storing in a dead/discharged state.
Should I leave my expensive laptop rechargable battery inside the laptop if the laptop is on all day used as a desktop, NO we say take the battery out and leave it in the desk charged for when it it needed, Why should i take it out while I leave the laptop on for hours, well we know the battery has complex electronics mounted on a PCB inside the battery constantly trying to memorize the state of the individual cells so as to keep account of there recharge needs - in side the notebook battery pack, We Believe leaving your battery on constant charge in some battery designs can critically lower the life of your laptop battery. thus take it out if you use your laptop as a desktop or pluged in every day, but use a backup mains inverter for when the mains fluctuates or momentarily turns off as you will lose your application documents your working on, Our advice to our customers is to take out your battery when the laptop is used as a desktop. leaving the battery in and running it down when you could be using a AC adapter pluged into the mains is lowering the life of your rechargable notebook batery, best regards R Mowe electronics tech.

Figure 9 – Settings: Display Layout: One Question & One Answer

All Question then Question and Answer

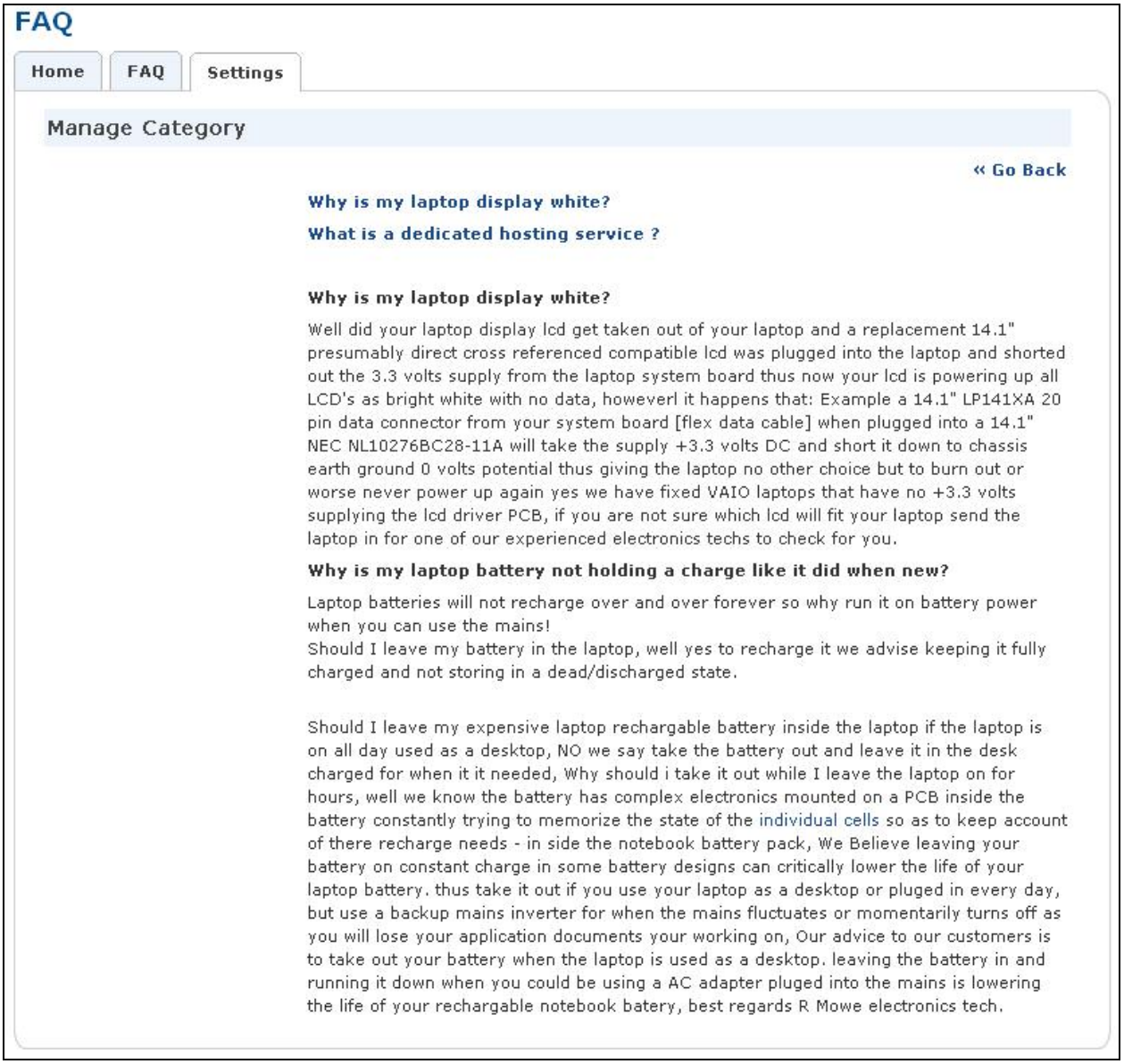

FAQ
Home
FAQ
Settings
Manage Category
« Go Back
Why is my laptop display white?
What is a dedicated hosting service ?
Why is my laptop display white?
Well did your laptop display lcd get taken out of your laptop and a replacement 14.1" presumably direct cross referenced compatible lcd was plugged into the laptop and shorted out the 3.3 volts supply from the laptop system board thus now your lcd is powering up all LCD's as bright white with no data, howeverl it happens that: Example a 14.1" LP141XA 20 pin data connector from your system board [flex data cable] when plugged into a 14.1" NEC NL10276BC28-11A will take the supply +3.3 volts DC and short it down to chassis earth ground 0 volts potential thus giving the laptop no other choice but to burn out or worse never power up again yes we have fixed VAIO laptops that have no +3.3 volts supplying the lcd driver PCB, if you are not sure which lcd will fit your laptop send the laptop in for one of our experienced electronics techs to check for you.
Why is my laptop battery not holding a charge like it did when new?
Laptop batteries will not recharge over and over forever so why run it on battery power when you can use the mains!
Should I leave my battery in the laptop, well yes to recharge it we advise keeping it fully charged and not storing in a dead/discharged state.
Should I leave my expensive laptop rechargable battery inside the laptop if the laptop is on all day used as a desktop, NO we say take the battery out and leave it in the desk charged for when it it needed, Why should i take it out while I leave the laptop on for hours, well we know the battery has complex electronics mounted on a PCB inside the battery constantly trying to memorize the state of the individual cells so as to keep account of there recharge needs - in side the notebook battery pack, We Believe leaving your battery on constant charge in some battery designs can critically lower the life of your laptop battery. thus take it out if you use your laptop as a desktop or pluged in every day, but use a backup mains inverter for when the mains fluctuates or momentarily turns off as you will lose your application documents your working on, Our advice to our customers is to take out your battery when the laptop is used as a desktop. leaving the battery in and running it down when you could be using a AC adapter pluged into the mains is lowering the life of your rechargable notebook batery, best regards R Mowe electronics tech.

Figure 10 – Settings: Display Layout: All Question then Question and Answer

Only One Answer at a time

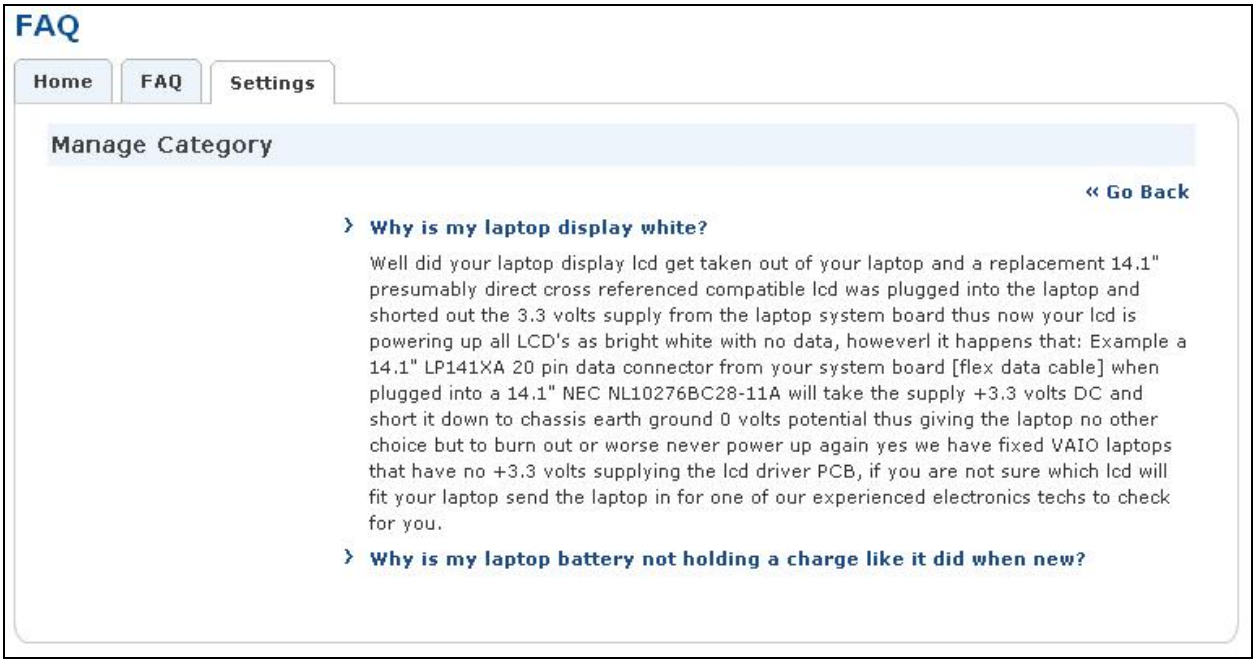

FAQ
Home
FAQ
Settings
Manage Category
« Go Back
Why is my laptop display white?
Well did your laptop display lcd get taken out of your laptop and a replacement 14.1" presumably direct cross referenced compatible lcd was plugged into the laptop and shorted out the 3.3 volts supply from the laptop system board thus now your lcd is powering up all LCD's as bright white with no data, howeverl it happens that: Example a 14.1" LP141XA 20 pin data connector from your system board [flex data cable] when plugged into a 14.1" NEC NL10276BC28-11A will take the supply +3.3 volts DC and short it down to chassis earth ground 0 volts potential thus giving the laptop no other choice but to burn out or worse never power up again yes we have fixed VAIO laptops that have no +3.3 volts supplying the lcd driver PCB, if you are not sure which lcd will fit your laptop send the laptop in for one of our experienced electronics techs to check for you.
Why is my laptop battery not holding a charge like it did when new?

Figure 11 – Settings: Display Layout: Only One Answer at a Time

4 User Interface

This chapter describes the **FAQ Module – User Interface** from the perspective of operational and functional use.

Once the admin adds FAQ from the admin side after publishing the module, it will appear on the user side. Users can search, view and print FAQs category wise, view modified date. FAQ display layout will be as per selected from the admin side. User side by default **All** FAQs will appear. To view category wise FAQ, click on category name.

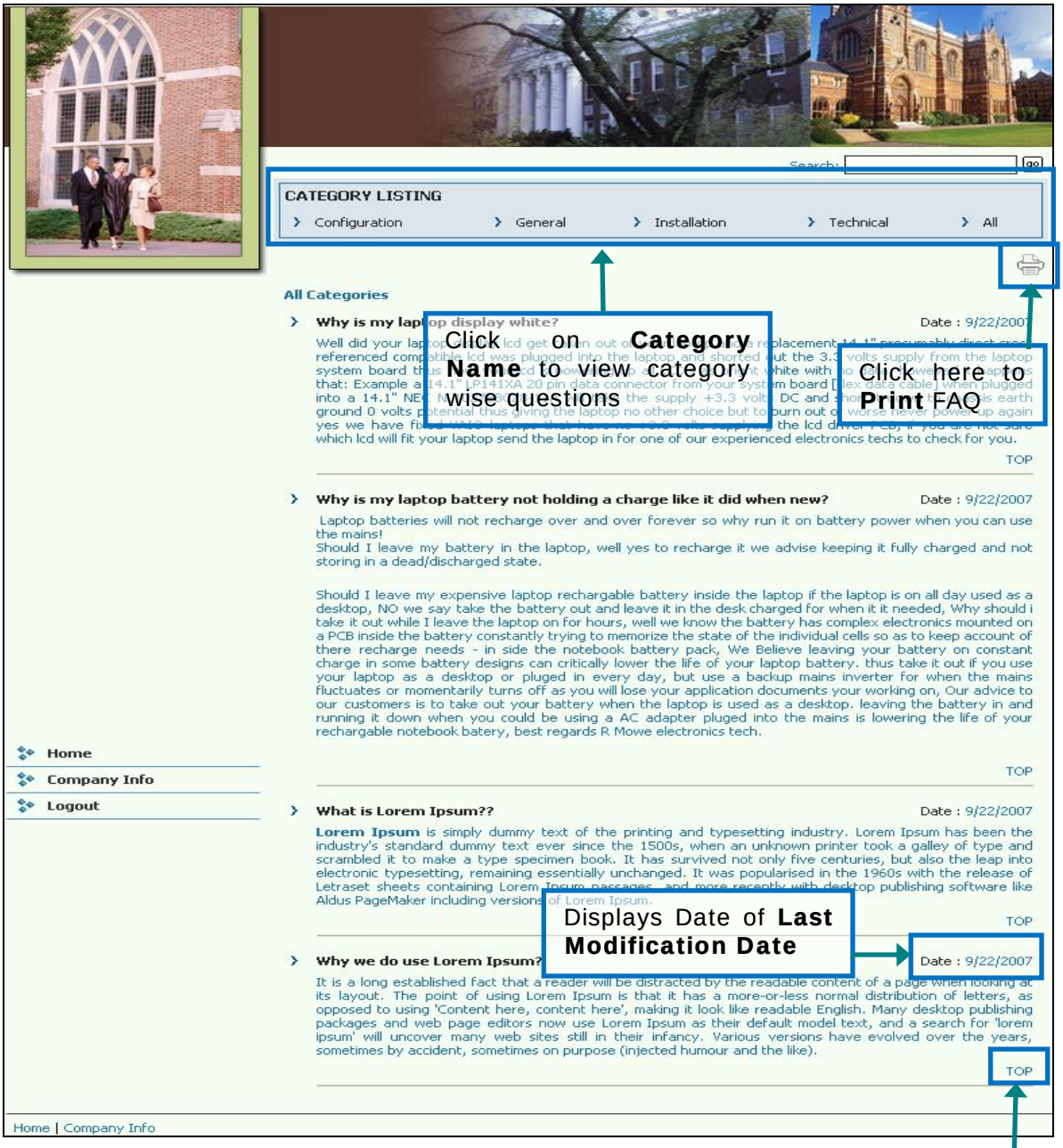
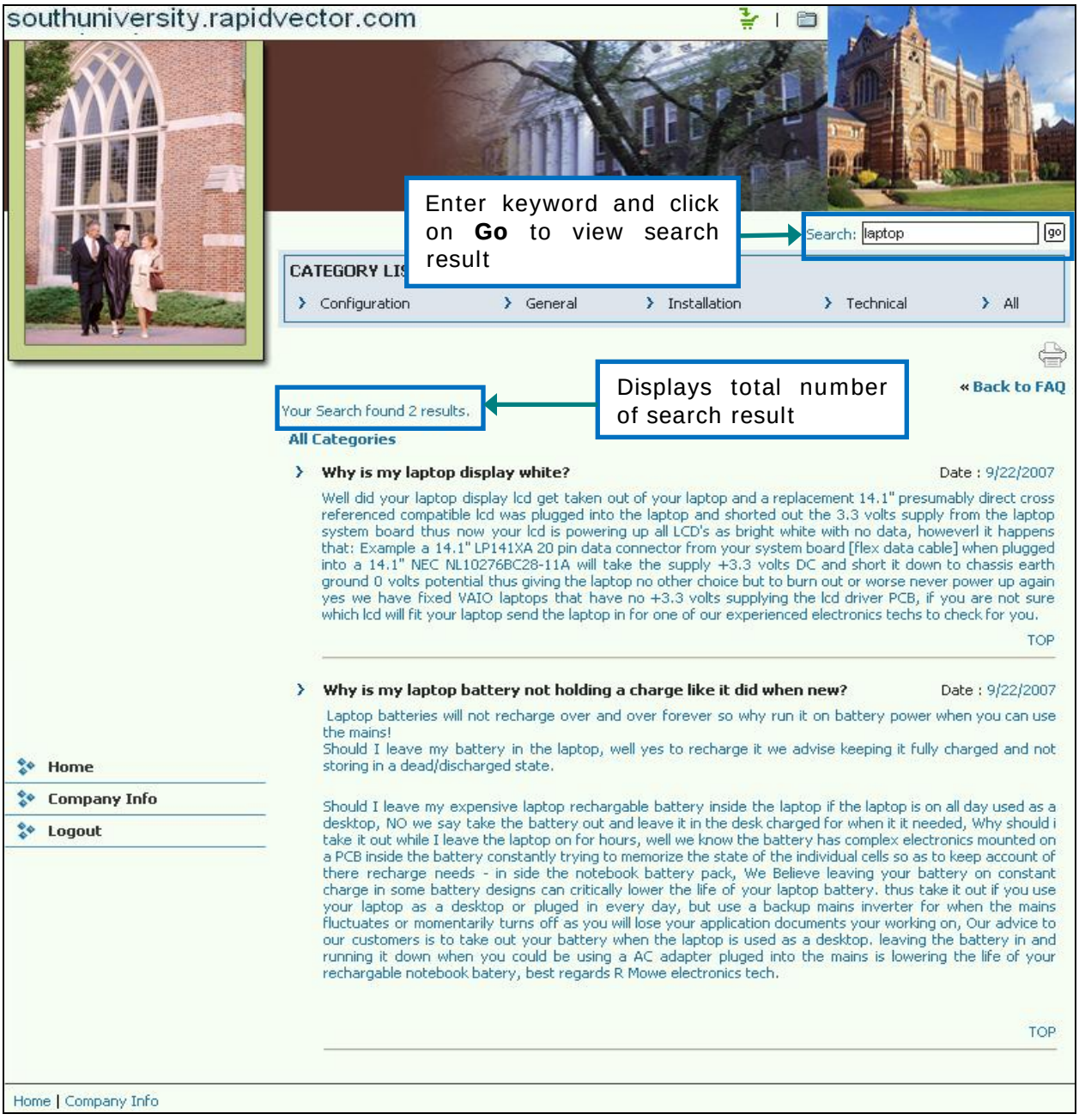

CATEGORY LISTING
Configuration
General
Installation
Technical
All
All Categories
Click on Category Name to view category wise questions
Click here to Print FAQ
Why is my laptop display white?
Date : 9/22/2007
TOP
Why is my laptop battery not holding a charge like it did when new?
Date : 9/22/2007
Laptop batteries will not recharge over and over forever so why run it on battery power when you can use the mains!
Should I leave my battery in the laptop, well yes to recharge it we advise keeping it fully charged and not storing in a dead/discharged state.
Should I leave my expensive laptop rechargable battery inside the laptop if the laptop is on all day used as a desktop, NO we say take the battery out and leave it in the desk charged for when it it needed, Why should i take it out while I leave the laptop on for hours, well we know the battery has complex electronics mounted on a PCB inside the battery constantly trying to memorize the state of the individual cells so as to keep account of there recharge needs - in side the notebook battery pack, We Believe leaving your battery on constant charge in some battery designs can critically lower the life of your laptop battery. thus take it out if you use your laptop as a desktop or pluged in every day, but use a backup mains inverter for when the mains fluctuates or momentarily turns off as you will lose your application documents your working on, Our advice to our customers is to take out your battery when the laptop is used as a desktop. leaving the battery in and running it down when you could be using a AC adapter pluged into the mains is lowering the life of your rechargable notebook batery, best regards R Mowe electronics tech.
TOP
What is Lorem Ipsum??
Date : 9/22/2007
Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum.
TOP
Why we do use Lorem Ipsum?
Displays Date of Last Modification Date
Date : 9/22/2007
It is a long established fact that a reader will be distracted by the readable content of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem Ipsum as their default model text, and a search for 'lorem ipsum' will uncover many web sites still in their infancy. Various versions have evolved over the years, sometimes by accident, sometimes on purpose (injected humour and the like).
TOP
Home
Company Info
Logout
Home | Company Info
Click here to go to Top

Figure 12 – User Side

4.1 Search

Enter the keyword to search FAQ. Click on **Go** button to find particular question. Search result will appear. Click on **Back to FAQ** link to go back to FAQ. If the admin has enabled than only search option will appear to users.


southuniversity.rapidvector.com
Enter keyword and click on Go to view search result
Search: laptop
go
CATEGORY LIS
Configuration
General
Installation
Technical
All
Displays total number of search result
Your Search found 2 results.
« Back to FAQ
All Categories
Why is my laptop display white?
Date : 9/22/2007
Well did your laptop display lcd get taken out of your laptop and a replacement 14.1" presumably direct cross referenced compatible lcd was plugged into the laptop and shorted out the 3.3 volts supply from the laptop system board thus now your lcd is powering up all LCD's as bright white with no data, howeverl it happens that: Example a 14.1" LP141XA 20 pin data connector from your system board [flex data cable] when plugged into a 14.1" NEC NL10276BC28-11A will take the supply +3.3 volts DC and short it down to chassis earth ground 0 volts potential thus giving the laptop no other choice but to burn out or worse never power up again yes we have fixed VAIO laptops that have no +3.3 volts supplying the lcd driver PCB, if you are not sure which lcd will fit your laptop send the laptop in for one of our experienced electronics techs to check for you.
TOP
Why is my laptop battery not holding a charge like it did when new?
Date : 9/22/2007
Laptop batteries will not recharge over and over forever so why run it on battery power when you can use the mains!
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TOP
Home
Company Info
Logout
Home | Company Info

Figure 13 – User Side: Search Question

4.2 Category Listing

Click on category name to view questions category wise. Click on **All** to view all category question to gather. If the admin has selected option than only category name will appear to users

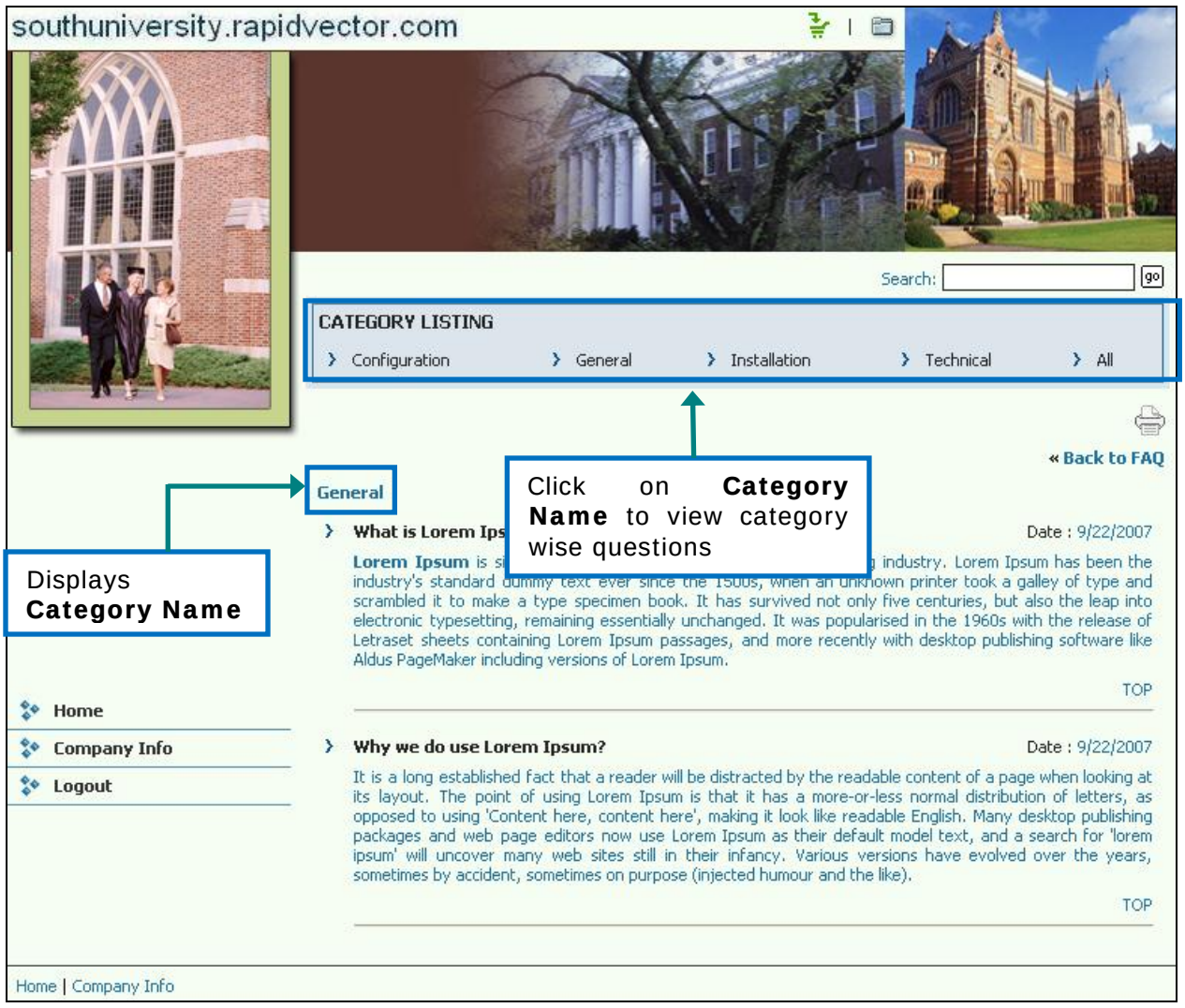
southuniversity.rapidvector.com
Search:
go
CATEGORY LISTING
Configuration
General
Installation
Technical
All
« Back to FAQ
General
Displays Category Name
Click on Category Name to view category wise questions
What is Lorem Ips
Date : 9/22/2007
Lorem Ipsum is
industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum.
TOP
Why we do use Lorem Ipsum?
Date : 9/22/2007
It is a long established fact that a reader will be distracted by the readable content of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem Ipsum as their default model text, and a search for 'lorem ipsum' will uncover many web sites still in their infancy. Various versions have evolved over the years, sometimes by accident, sometimes on purpose (injected humour and the like).
TOP
Home
Company Info
Logout
Home | Company Info

Figure 14 – User Side: Category Wise List

4.3 Print

Click on **Print** button to take print of FAQ. If the admin has enabled than only print option will appear to users.

4.4 Modified Date

Right side of the question users can view question-answer's last modified date. If the admin has enabled than only last modified date will appear to users.